

## Review of bus services in North West Wiltshire - summary of user questionnaire responses

### Questionnaire for users of services 30, 31, 41, 92, 93

(390 responses)

#### Q1. Which town or village do you live in?

Brinkworth	32	Malmesbury	162
Charlton	3	Milbourne	31
Chelworth	1	Morcott	1
Chippenham	11	Oaksey	10
Cirencester	3	Royal Wotton Bassett	20
Corston	4	Somerford Keynes	13
Crudwell	17	Stanton St Quinton	5
Garsdon	3	Swindon	4
Great Somerford	3	Upper Minety	2
Hankerton	7	No Specified	4
Hullavington	26	Other	1
Kemble	1		
Kington st Michael	3		
Lea	17		
Little Somerford	3		
Lower Stanton St Quinton	3		

#### Q2. How often do you use these services at the moment?

5 or more days a week	21%	Less than once per week	5%
3 or 4 times per week	37%	Less than once per month	3%
Twice per week	21%	Not specified	1%
Once per week	12%		

**Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)**

Travel to/from work	17%	To attend medical appointments	52%
Travel for shopping	83%	Connect with trains	39%
To attend school / college	40%	Not specified	1%
To visit friends & relations	49%		

**Q4. Does the current timetable meet your needs?**

Yes	83%
No	2%
Partly	12%
Not specified	3%

**Q5. Would the proposed timetable meet your needs?**

Yes	37%
No	36%
Partly	24%
Not specified	3%

**Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these jourr**

**Q7. Do you wish to make any other comments on these proposals?**

Responses summarised in Appendix 4B

**Q8. Please give us a bit more information about yourself:**

**What is your age group?**

Under 17	1%
17-25	5%
26-45	4%
46-64	23%
Over 65	65%
Not specified	1%

**Are you male or female?**

Male	29%
Female	62%
Not specified	9%

**Do you consider yourself disabled?**

No	69%		
Yes	24%	If yes does this affect your ability to walk	22%
Not Specified	7%		

**Questionnaire for users of services 35 and 99**

(59 responses)

**Q1. Which town or village do you live in?**

Yatton Keynell	3	Frogwell	1
Castle Combe	5	Kington St Michael	7
Monkton Park	37	Other	2
Cepen Park North	4		

**Q2. How often do you use these services at the moment?**

5 or more days a week	14%	Less than once per week	1%
3 or 4 times per week	53%	Less than once per month	0%
Twice per week	22%	Not specified	1%
Once per week	0%		

**Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)**

Travel to/from work	8%	To visit friends & relations	41%
Travel for shopping	86%	To attend medical appointments	53%
To attend school / college	0%	Connect with trains	37%

**Q4. Does the current timetable meet your needs?**

Yes	78%
No	4%
Partly	14%
Not specified	4%

**Q5. Would the proposed timetable meet your needs?**

Yes	20%
No	37%
Partly	31%
Not Specified	12%

**Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these jourr**

**Q7. Do you wish to make any other comments on these proposals?**

Responses summarised in Appendix 4B

**Q8. Please give us a bit more information about yourself:****What is your age group?**

Under 17	0%
17-25	0%
26-45	3%
46-64	20%
Over 65	75%
Not specified	2%

**Are you male or female?**

Male	39%
Female	56%
Not specified	5%

**Do you consider yourself disabled?**

No	56%
Yes	35%
Not Specified	10%

If yes does this affect your ability to

walk	34%
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## **Questionnaire for users of service 36**

(24 responses)

### **Q1. Which town or village do you live in?**

Colerne	21
Biddestone	1
other	2

### **Q2. How often do you use the service at the moment?**

To Chippenham	20 every week, 3 at least once a month
To Corsham	2 every week, 4 less than once a month

### **Q3. if you use the bus to more than one destination, which is most important?**

To Chippenham	11
Both Chippenham and Corsham	4
Chippenham, Corsham and Bath	3
Bath	2
Chippenham and Bath	3

### **Q4. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)**

Travel for shopping	96%	For a day out	12%
To visit friends & relations	8%	Other	21%

**Q5. How important are these services to you?**

Very (no alternative transport)	74%
Important	21%
Not very (could find other ways)	4%

**Q6. How could the service be changed to meet your needs better?**

**Q7. Do you have any comments about possible ways the service might be provided in future?**

Responses summarised in Appendix 4B

**Q8. Please give us a bit more information about yourself:**

**What is your age group?**

Under 17	0%
17-25	0%
26-45	0%
46-64	4%
Over 65	96%

**Are you male or female?**

Male	25%
Female	75%

**Do you consider yourself disabled?**

No	58%
Yes	33%
not stated	8%

If yes does this affect your ability to walk	25%
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## Questionnaire for users of services 50 and 52

(59 responses)

### Q1. Which town or village do you live in?

Minety	8	Purton	14
Upper Minety	5	Calne	1
Leigh	15	Lydiard Residential Park	1
Ashton Keynes	9	Royal Wootton Bassett	2
Cricklade	3	Swindon	1

### Q2. How often do you use these services at the moment?

5 or more days a week	37%	Once per week	14%
3 or 4 times per week	17%	Less than once per week	5%
Twice per week	22%	Less than once per month	5%

### Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)

Travel to/from work	3%	To visit friends & relations	51%
Travel for shopping	63%	To attend medical appointments	32%
To attend school / college	41%	Connect with trains in Swindon	5%

### Q4. Does the current timetable meet your needs?

Yes	71%
No	5%
Partly	24%

### Q5. Would the proposed timetable meet your needs?

Yes	32%
No	39%
Partly	14%
not specified	15%

**Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys?**

**Q7. Do you wish to make any other comments on these proposals?**

Responses summarised in Appendix 4B

**Q8. Please give us a bit more information about yourself:**

What is your age group?	
Under 17	29%
17-25	6%
26-45	2%
46-64	17%
Over 65	47%

Are you male or female?	
Male	39%
Female	61%

Do you consider yourself disabled?	
No	86%
Yes	14%

If yes does this affect your ability to walk	14%
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## **Questionnaire for users of services 91 and 91B**

(116 responses)

**Q1. Which town or village do you live in?**

Chippenham	6	Rodbourne	2
Kington Langley	14	Great Somerford	27
Sutton Benger	15	Little Somerford	4
Christian Malford	6	Daunsey St James	10
Seagry	11	Malmesbury	7
Startley	7	Other	7



**Q2. How often do you use these services at the moment?**

5 or more days a week	17%	Less than once per week	14%
3 or 4 times per week	33%	Less than once per month	1%
Twice per week	24%	Not specified	1%
Once per week	9%		

**Q3. When you use the service, what is the purpose of your journey? (% of respondents ticking each journey purpose)**

Travel to/from work	18%	To attend medical appointments	61%
Travel for shopping	76%	Connect with trains in Chippenham	47%
To attend school / college	10%	Not specified	2%
To visit friends & relations	46%		

**Q4. Does the current timetable meet your needs?**

Yes	85%
No	3%
Partly	10%
Not specified	1%

**Q5. Would the proposed timetable meet your needs?**

Yes	11%
No	66%
Partly	22%
Not specified	1%

**Q6. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these jourr**

**Q7. Do you wish to make any other comments on these proposals?**

Responses summarised in Appendix 4B

**Q9. Please give us a bit more information about yourself:**

**What is your age group?**

Under 17	3%
17-25	5%
26-45	8%
46-64	26%
Over 65	59%
Not specified	0%

**Are you male or female?**

Male	34%
Female	62%
Not specified	3%

**Do you consider yourself disabled?**

No	77%
Yes	17%
Not Specified	6%

If yes does this affect your ability to walk	9%
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